



# G+D Business Portal

Your secure access point to a variety of G+D digital services

The G+D Business Portal serves as a centralized and secure access point to a variety of digital services for G+D customers as well as partners within the currency industry. It offers a reliable, 24/7 access to G+D's digital services, enhancing efficiency in ordering, delivery, inventory management, and accessing important information through its user-friendly interface.

## Which digital services are accessible via the G+D Business Portal?

Explore the range of digital services available through the G+D Business Portal. Please note that some of them require a special authorization.

### FOR CUSTOMERS AND PARTNERS



#### G+D Xpert

Your one-stop hub for service knowledge, interactive troubleshooting as well as sales and marketing materials.



#### G+D WebShop\*

Ordering platform for spare parts including exploded views for easy spare part identification and a real-time availability check.



#### G+D Training

Explore our interactive training portfolio for banknote processing systems, accessible through our learning management system.

### FOR PARTNERS



#### G+D Visual Support\*\*

Fully secure video-based support. Give or receive real-time support by using AR-embedded video transmission.



#### G+D Remote Support

Get even faster support by using a highly secure connection between the installed G+D systems and authorized remote users.

\*Availability depends on region

\*\*Available for service partners

## Upcoming digital services on the G+D Business Portal



### G+D Self-Service Support

Create, manage and review your service requests and receive direct troubleshooting with G+D's comprehensive knowledge base. (User Group: Customers & Service Partners)



### Compass System Intelligence & SerVision

Boost your cash processing efficiency with interactive dashboards, offering real-time and historical data insights. (User Group: Customers)



## Your advantages at a glance

### + Secure access

Standardized and secure access to G+D's digital services through the implementation of two-factor authentication.

### + Centralized knowledge

Discover service insights, interactive troubleshooting, user documentation, and other invaluable information, all in one place.

### + Real-time information

Get real-time access to spare parts information, pricing, and direct ordering capabilities.

### + Accelerated supply chain

Streamline order completion, inventory management, and access to resources for faster delivery.

### + Tailored role profiles

Equip your team with tailored role profiles, each with specific purchasing permissions, to further optimize your procurement efficiency.

## How to get access?

The G+D Business Portal is available for G+D customers and partners. To gain access, please contact your G+D representative who will manage the approval process. Once your access has been granted, you will receive an email invitation from the G+D Business Portal.

» The G+D Business Portal is designed to provide you with all the tools you need at your fingertips, ensuring that you can focus on what truly matters – growing your business.«

Matthias Gukelberger  
Global Vice President,  
Head of Strategic Business  
Segment Service



For further information  
please contact  
info@gj-de.com

Giesecke+Devrient Currency  
Technology GmbH  
Prinzregentenstrasse 161  
P.O. Box 80 07 29  
81677 Munich, Germany  
Phone: +49 (0) 89 41190  
Web: www.gj-de.com

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