



Giesecke+Devrient
Creating Confidence

G+D[®] Service Packs

High-value service packs tailored
to your individual needs

+ Maximizing System Availability
and Efficiency

+ Safeguarding Investment

+ Reducing Costs

Available for: ProNote[®] Family, BPS[®] B1, BPS[®] C1s,
BPS[®] C2, BPS[®] C4, BPS[®] C5, BPS[®] C6, BPS[®] C^{evo} Family,
BPS[®] M3, BPS[®] M5, BPS[®] M7, BPS[®] M^{evo} Family, BPS[®] X9

For further information please reach
out to your G+D representative or
contact info@gi-de.com.

Choose between Starter Care, Premium Care and Enterprise Care

System productivity is one of our top priorities. Our efficient and cost-effective service packs aim to maximize system availability, providing you with a strong confidence in your system's performance.

On-Premises Support			Optional
Corrective Maintenance (On-site) – Advanced Response Times		Optional	Optional
Maintenance (On-site) – Advanced		Optional	Optional
G+D Care Center – Advanced		Optional	Optional
Extended Machine Usage	Optional	Optional	Optional
Software Deployment	Optional	Optional	✓
Preventive Maintenance (On-site)	Optional	Optional	✓
Corrective Maintenance (On-site)	Optional (limited)*	✓ (limited)*	✓
Spare Parts		✓	✓
Counterfeit Adaptation	✓	✓	✓
G+D Care Center	✓	✓	✓
Runtime	1 year	1 or 3 years**	1, 3 or 5 years**
	Starter Care	Premium Care	Enterprise Care

All services are based on 1 shift / 5 days (~ 2,000 operation hours per year)

*Restricted number of on-site visits upon the product's requirements

**Runtime depends on the product type