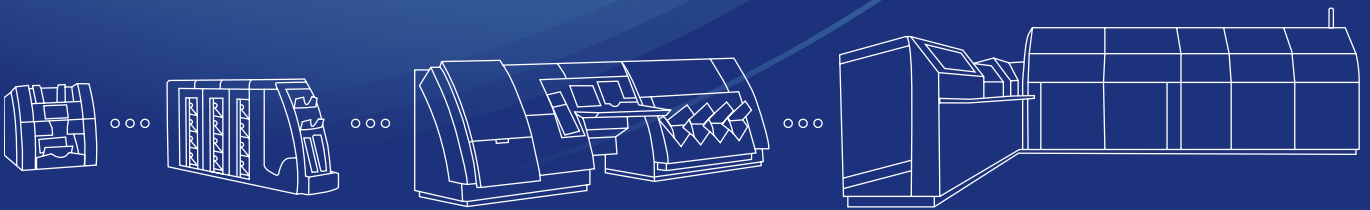




# G+D Remote Solutions

## Maximizing efficiency in cash operations



Available for the whole range of G+D's cash processing systems, from tabletop value counters to cash center mainstays



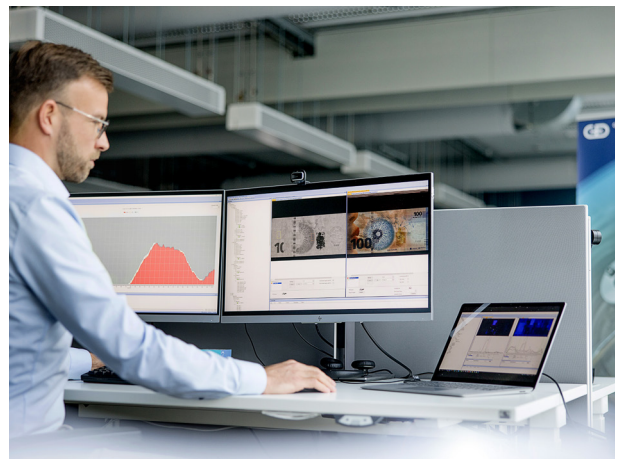
### G+D Visual Support



Fully secure video-based support that enables our in-house technical experts to offer services around the world. The solution is reinforced with augmented reality features (AR) and is completely compliant with all relevant data protection and tech security standards (including ISO27001-13).



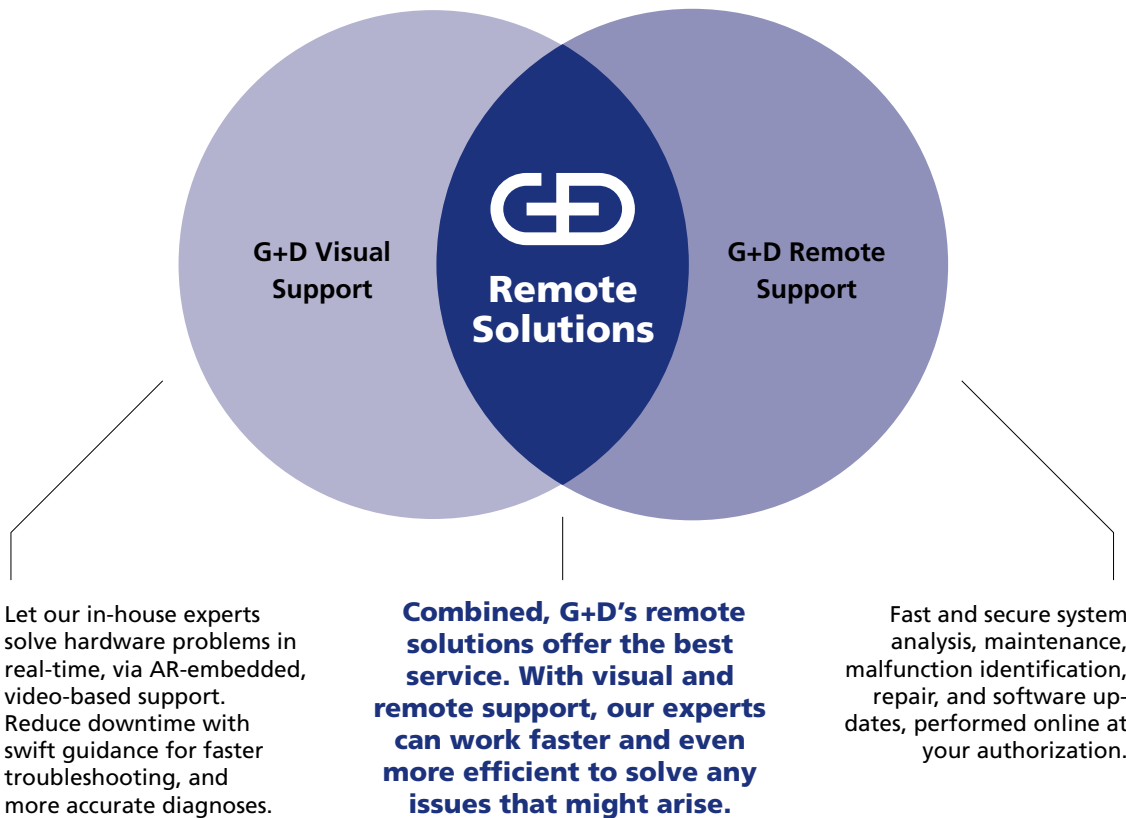
### G+D Remote Support



At your authorization, a G+D technical expert takes care of your system via remote access, performing diagnostic, repair, and system update functions. On-site technicians are supported, minimizing system downtime. You retain full control of all remote service activities through the built-in policy manager.



# Optimize your efficiency with our innovative remote solutions



## Our global customers include



## Remote solutions for our customers, from our experts

- ✓ **Faster resolution** Our remote solutions shorten service times by guaranteeing rapid assistance and swift repair.
- ✓ **Get the best out of your system** Maximize efficiency with online updates and configurations, as required.
- ✓ **Minimize downtime** Realize the benefits of high system availability with our remote solutions.
- ✓ **Optimized support for on-site technicians** Fast and precise problem identification reduces the time to resolution. Our field engineers are trained to take efficient on-site actions.
- ✓ **Next-level security** Every process within our remote solutions is based in G+D's own IT environment, including compliance with ISO regulations, and best-in-class third party verifications.
- ✓ **Beyond diagnosis and repair** Our remote solutions can also be used in the installation of new systems, and can help with training as well.