



# Secure Remote Identification with CONVEGO<sup>®</sup>me

powered by IDnow

## Starting a seamless identity journey for unlimited use cases

The process of onboarding and registering new customers is a very important step in the customer relationship journey. Creating a great user onboarding experience yet being compliant with local Anti Money Laundering (AML) and Know Your Customer (KYC) regulations is a key challenge in an increasingly digital world.

Convego<sup>®</sup>me helps you verify the identity of new customers during onboarding to provide secure and seamless identity journeys from day one.

### Turn the onboarding process into a great experience

Today's connected customers expect seamless, all-online sign-up processes – whether they are joining a social platform or opening a bank account. Compliant onboarding solutions can be easily integrated into current processes to offer a seamless customer experience while significantly reducing the risk of fraud. Together with the technology partner IDnow, G+D Mobile Security provides flexible, intuitive, and customer-friendly identification solutions based on a single platform.

### Convenience and compliance in one

The identification process needs to be compliant with local regulations, using official ID documents such as national IDs and passports. Choose from five different levels of identification according to your needs and three different channels: snapshot- and self-ie-based auto-idents and in-store identification at the point of sale to a video-assisted process.

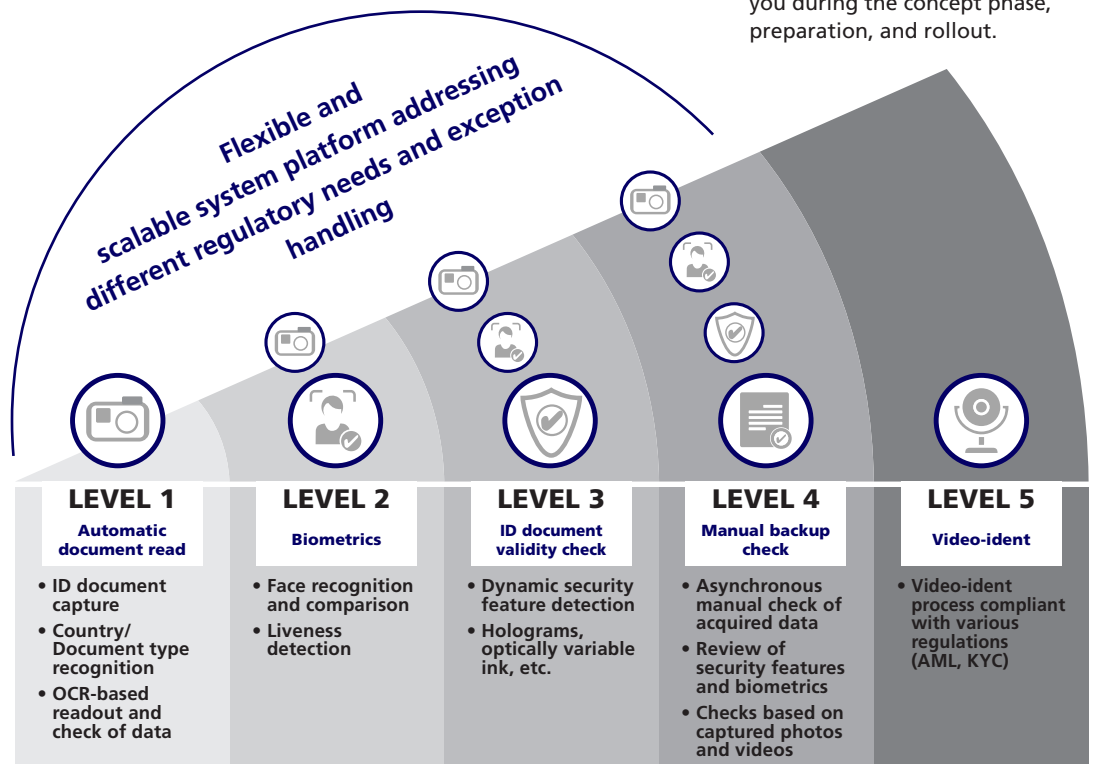
### Artificial intelligence at work

Using deep neural networks, the Convego<sup>®</sup>me platform can perform automated validity checks for documents with embedded security features such as holograms. A unique capability that allows for self-service identification within less than 90 seconds.

### Benefits









- Increase conversion rates by up to 50% through the introduction of Secure Remote Identification.
- Reduce the time from application to account opening from days to minutes in a 100% digital process.
- Lower the cost for customer identification by more than 60% versus a conventional in-store onboarding flow.

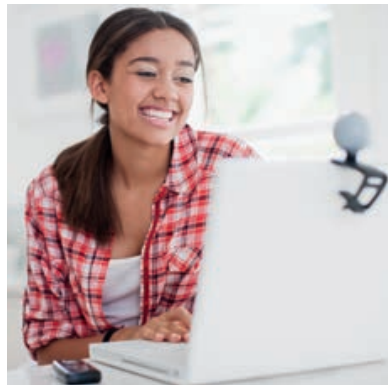
There are endless use cases requiring digital onboarding. Engage with us to define the required process with Convego<sup>®</sup>me and increase conversion rates significantly. We will discuss the identification needs specific to your use case and review applicable regulations. Try our demo app and integrate the Convego<sup>®</sup>me SDK for a pilot. Our project management team will support you during the concept phase, preparation, and rollout.



Select the level you need for your identification requirements. You may even choose different flows for different products or countries.





## Examples for Convego®me use cases: optimize digital onboarding to your requirements

	<b>(e)SIM activation</b> For prepaid subscription and digital enrollment/onboarding		<b>Account opening</b> Banks Insurance companies
	<b>Age verification</b> Access to age-restricted services (gambling, special content)		<b>eCommerce</b> AML compliance Fraud reduction
	<b>Digital signature</b> eIDAS-compliant server-based one-time signature		<b>Mobility</b> License checks on car rental and sharing
	<b>Check-in/Hospitality</b> Online airport check-in procedures		<b>eGovernment</b> Remote account access



We focus on automation wherever possible to increase the quality of service while reducing costs at the same time. You can seamlessly integrate our solution into your existing apps including all customizations on iOS and Android. Your users are not required to download an additional ident app.

If you opt for the video-chat-based variation, call center support is enabled for you or your partners in case problems arise. Ident-as-a-service is also available on request (including call center services). More than 100 customers are already using the platform behind Convego®me for video identification.

	<b>Great customer experience</b> 100% digital and easy – supporting various channels (apps and browsers) – developed with a usability-first mind-set.
	<b>Compliance with regulations</b> Proven G+D Mobile Security track record in highly regulated business fields such as secure operating systems, payment schemes and authentication, experience with most strictly regulated identification platform (German BaFin, FINMA, Sepblac).
	<b>Modular, scalable and future-proof</b> Single platform approach: G+D Mobile Security's Secure Remote Identification solutions will be seamlessly integrated into your business processes and customer experience.
	<b>Unique AI-driven document verification</b> Innovative features such as face recognition and dynamic security feature checks for a real-time validity check of ID documents based on a deep neural network.

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